## Learning in a distance teaching community

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CANADA'S OPEN UNIVERSITY

#### Athabasca University

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#### $(-40^{\circ}F = -40^{\circ}C)$

canada's open university, formed 1970, (almost) entirely distance (big distances in Canada, 2nd biggest country in the world)

## Distributed faculty



not just distance learners but distance teachers – many in Edmonton, some in Calgary, a few in Athabasca, others scattered. Lots of admin and tech in Athabasca. Islands of f2f clusters.

#### Transactional distance



WHy does this matter? a diversion....

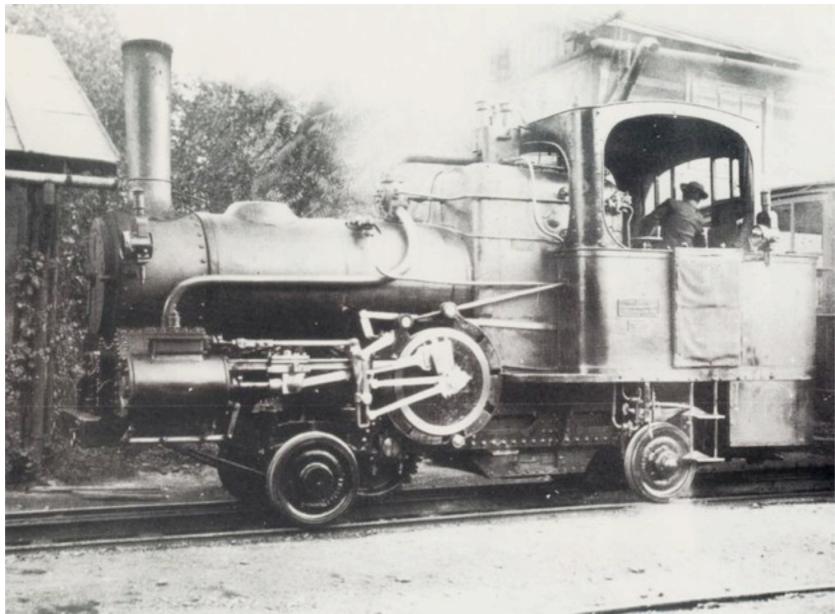
distance measured by structure and dialogue.

As Saba & Shearer showed (94) the two are inversely related

AU went for structure in its teaching. That became its culture. The result is that there are forms and processes for everything, and communication tends to be very focused and instrumental, purposive and intentional. Although there are local communities and presentations etc that pass on some of what we know, there is not a natural and easy flow of knowledge around the place.

there are mailing lists, which are chaotic and over-softened - no structure at all, and a place for people to stand and shout with megaphones (the loudest get heard)

# Course production model



A seven stage waterfall development model with teams of instructional designers, subject experts, graphic designers, editors, technicians, media specialists, programmers, etc Takes a year or two on average, sometimes more. Courses led by coordinators and taught by tutors.

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Very rigid and inflexible. Little dialogue. Very high structure. works well and results in high quality courses.

but there is a lot of stuff for free, high quality oers, good textbooks, etc. what do we add apart from process and accreditation?

#### Distributed teaching



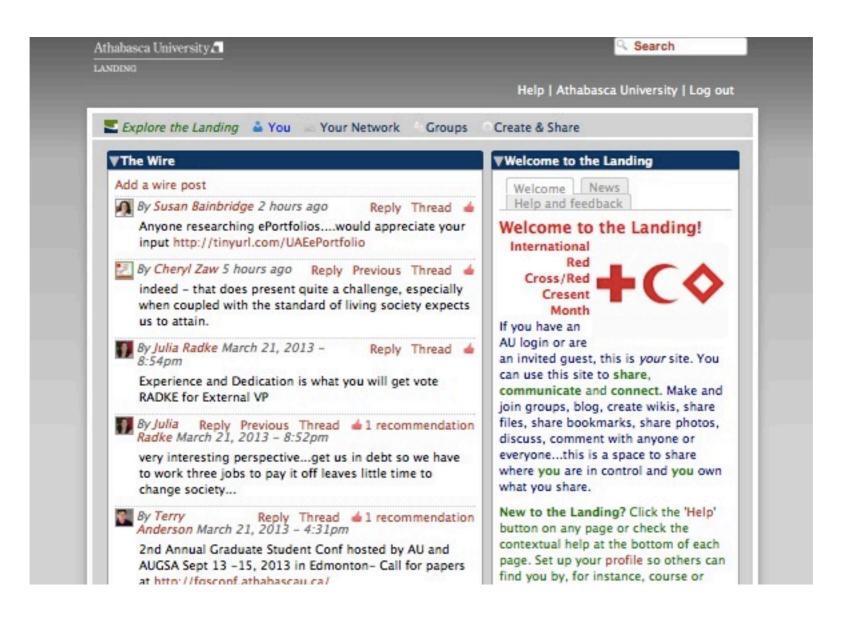
Teaching is a distributed role - all the team, the designers, editors, tutors, textbook authors, etc.

Since becoming electronic, some student-student learning. But difficult to make structured course social.

Main thing is that teachers do not know how to teach – parts of the role played by others. Very difficult for organizational learning to spread. Very codified. Forms for everything, processes for everything.

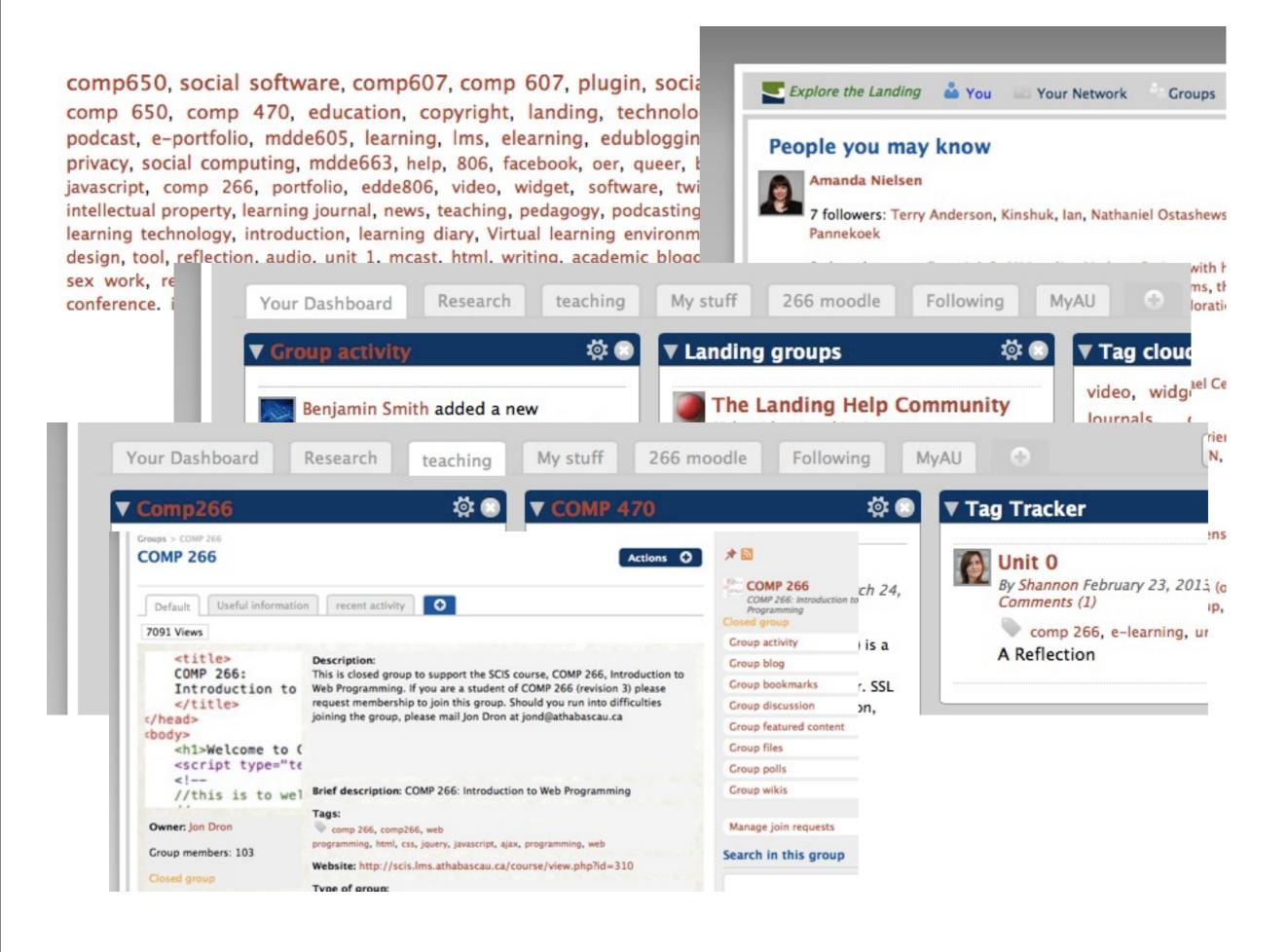
Derailed considerably when we move to online learning models.

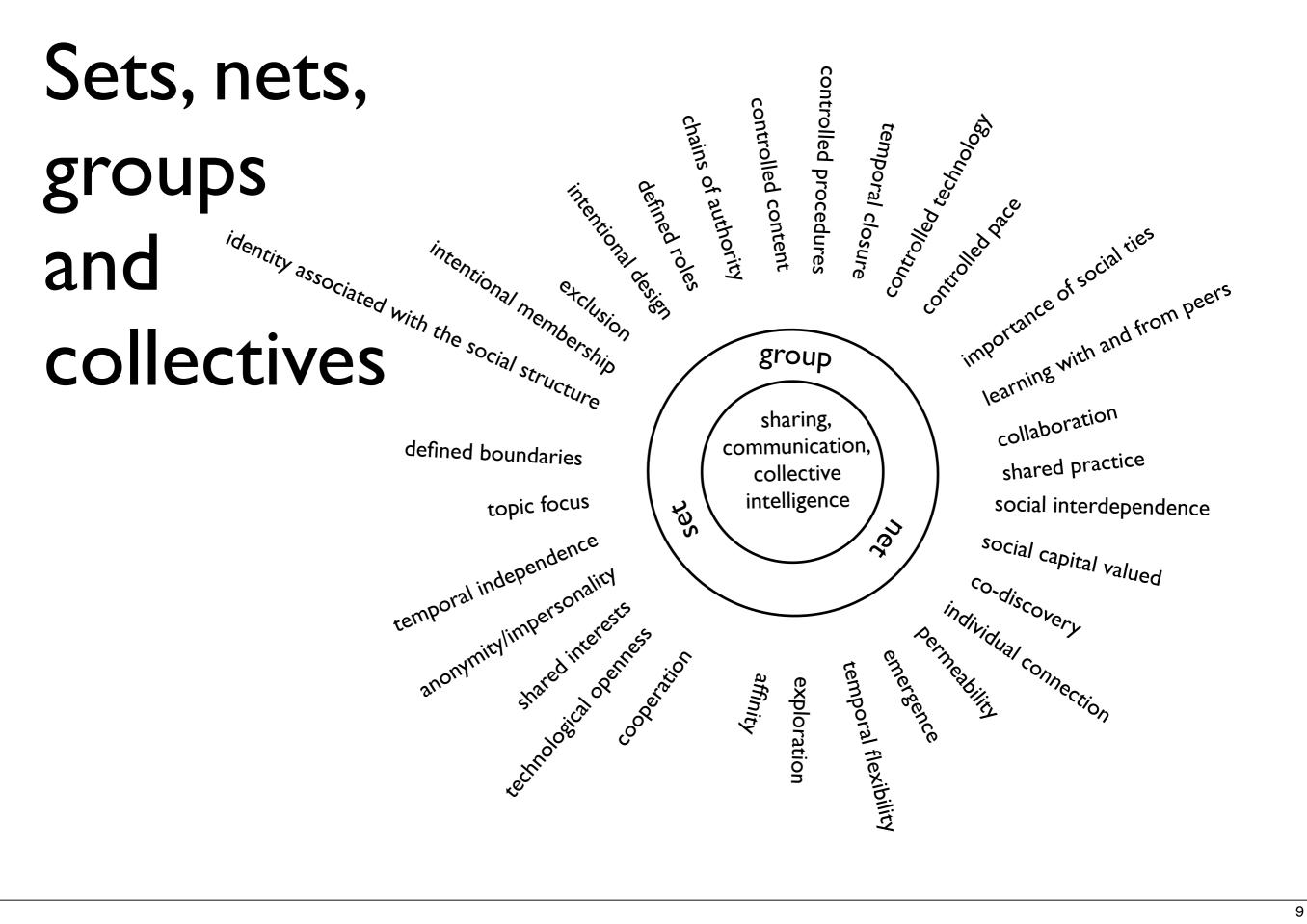
### Athabasca Landing



landing has many purposes. A social construction kit where everyone is equal from president to visiting student. create, share, comuunicate, connect. Filling gaps between hard systems. Enabling dialogue. Enabling ...control... (and some different pedagogies than those allowed in Moodle)

blogs, wikis, microblogs, file sharing, podcasting, bookmarking, groups, social network, presentation, aggregation, etc etc etc





groups – hierarchies, roles, structures, processes, norms, rituals, exclusion, joining, leaving nets – defined by connections. individual-centric (networked individualism) sets- shared interests

## Soft and hard technologies



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Orchestrated phenomena put to some use (Brian Arthur). Some phenomena provided by other technologies. All technologies are assemblies.

landing is a soft tech. Orchestration performed by humans, with processes and tools aggregated together into assemblies (not assemblages – process and interconnection matters here)

compare with Moodle – hard tech with orchestration embedded – developers, admins, policies provide much shaping. Mention effect of defaults (99.15% of courses using announcements at uni of brighton)

soft technologies are orchestrated by people – think paint brush, knitting needles, pens, screwdrivers.

## Soft and hard technologies



Active orchestration of phenomena by people



Orchestration of phenomena embedded in the technology

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#### ease of use eplicability precision accuracy speed hard is easy soft is hard flexibility resilience creativity diversity control

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#### Context sensitivity

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Group: Copyright? Group: Adobe Connect Users (or complain Group: Accessibility at AU		The Landing Operations Group	moodle hel

shifting contexts - courses, research, social networks, admin, etc. Not one network but many

# Transactional distance complexified



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where everyone is the teacher, not a measure of structure provided by teacher and dialogue. Lots of reified dialogue, complex overlapping networks, groups and sets. transactional distance distributed and aggregated and averaged – lumpy, discontinuous, not discrete. both high and low in one space.

#### thank you

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