

THE UNCANNY  
**XLITERACIES**

# beyond digital literacy

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E-Learn, New Orleans, November 2019

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Technology Enhanced  
Knowledge Research  
Institute (TEKRI)



**Athabasca University**

FACULTY OF SCIENCE & TECHNOLOGY  
School of Computing & Information Systems

**Once upon a time there  
was a thing called  
literacy...**

THE UNCANNY  
**X**LITERACIES



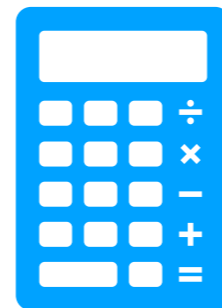
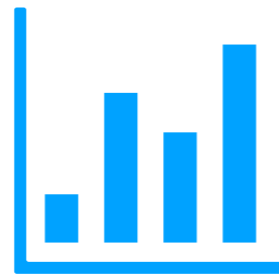
# Why 'literacy'?

**Reading and writing:  
essential technological skills (techniques)  
and knowledge needed for participation  
in almost every other aspect of society**

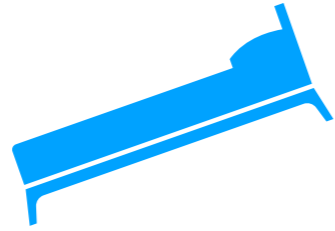




# Actual numeracy



# Why not other essential skills?



**Not complicated (can be acquired by imitation and/or interaction alone)**



**and/or**



**Not foundational**



**But now...**

# THE UNCANNY X-LITERACIES



# X - literacies

(nb. I made none of these up!)

- Digital
- Ethical
- Economic
- Racial
- New leadership
- Network
- New
- Foundational
- Historical
- Academic
- Classroom
- Navigation
- New media
- Visual
- Design
- Multilingual
- Future
- Negotiation
- 21st Century
- Technological
- Play
- Teaching
- Earth
- Appropriation
- Multi
- Social
- Library
- Personal
- Trans
- Civic media
- Music
- Social media
- Multicultural
- Occupational
- Insurance
- Race
- Legal
- Critical
- Migrant
- Rhetorical
- Medicine
- Sports
- Computer
- Multimedia
- Human rights
- Emotional
- Research
- Urban
- Data
- Cultural
- Language
- Social justice
- Affective
- HipHop
- Game
- Leadership
- Scientific
- Multiple
- Storytelling
- Geo
- Health
- Information
- Silicon
- Local
- STEM
- Environmental
- Financial
- Tool
- Web
- Maker
- Multimodal
- Architecture
- Civic
- Nautical
- Content
- Tertiary
- Community
- Garden
- News
- Global
- Interdisciplinary
- Teen
- Adolescent
- Gender

**Issues with digital (and  
many other) literacies**

# Diversity

**Knowing how to manage a web server is almost no use at all  
in knowing how to use AutoCAD**



# Hidden orchestration

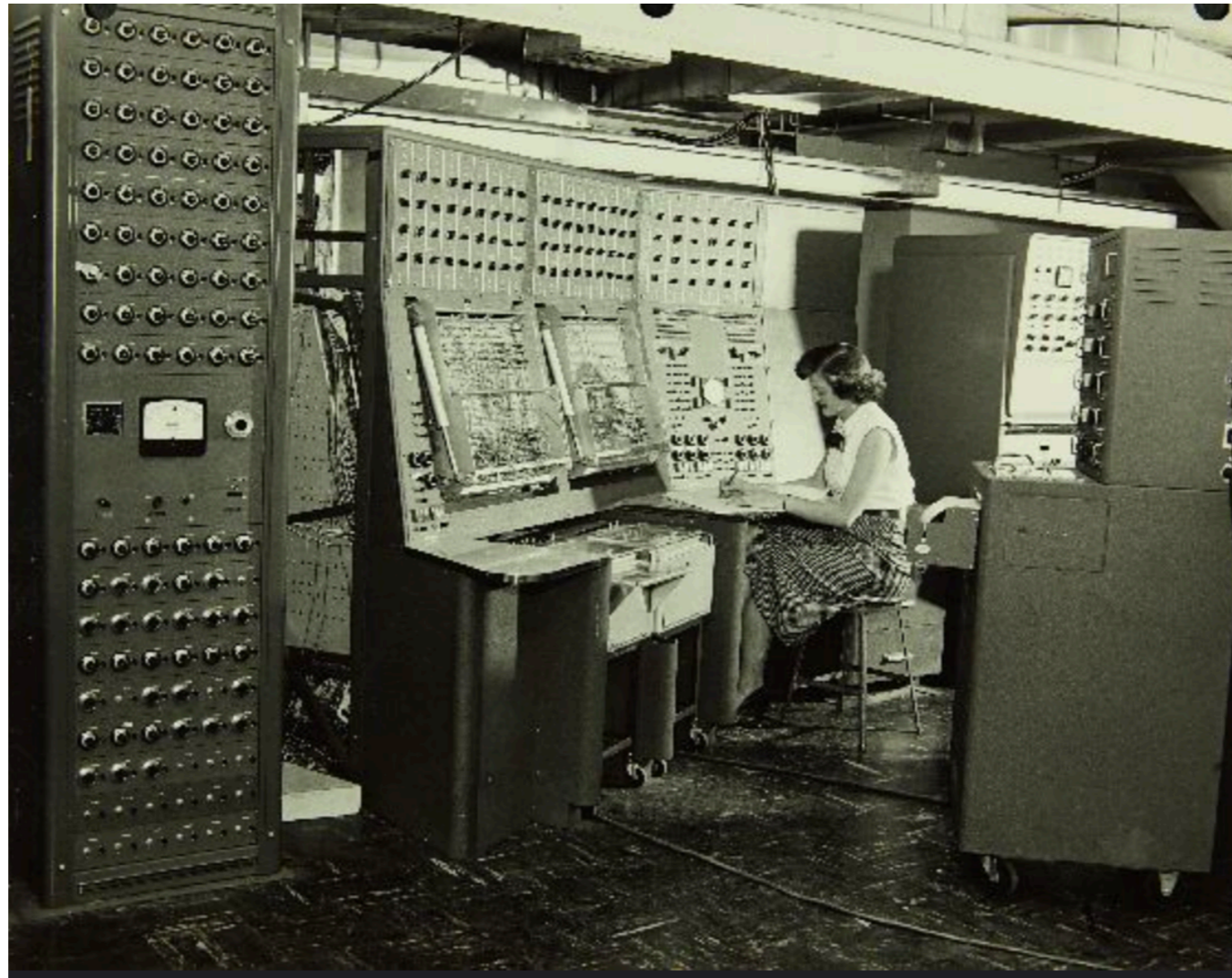
**Do you know the physical location  
on the disk/in the silicon where your  
file is stored? Do you know how?  
Could you build it yourself?**





# Transience

**Do you even know what CP/M is? Or how to write a config.sys? Or how to write binary code on a punchcard for a VMS operating system?**



# New (absurd) literacies

e.g. Jenkins's New Media Literacies are (mostly) not literacies by any stretch of the imagination....

**Play**

**Performance**

**Simulation**

**Appropriation**

**Multitasking**

**Distributed Cognition**

**Collective Intelligence**

**Judgement**

**Transmedia Navigation**

**Networking**

**Negotiation**

**Visualization**



**Proposed definition:**

*The hard techniques needed to operate the technologies that are required for any given culture*



# tech·nol·o·gy/tek'näləjē/

*“the orchestration of  
phenomena to some use”*

W. Brian Arthur



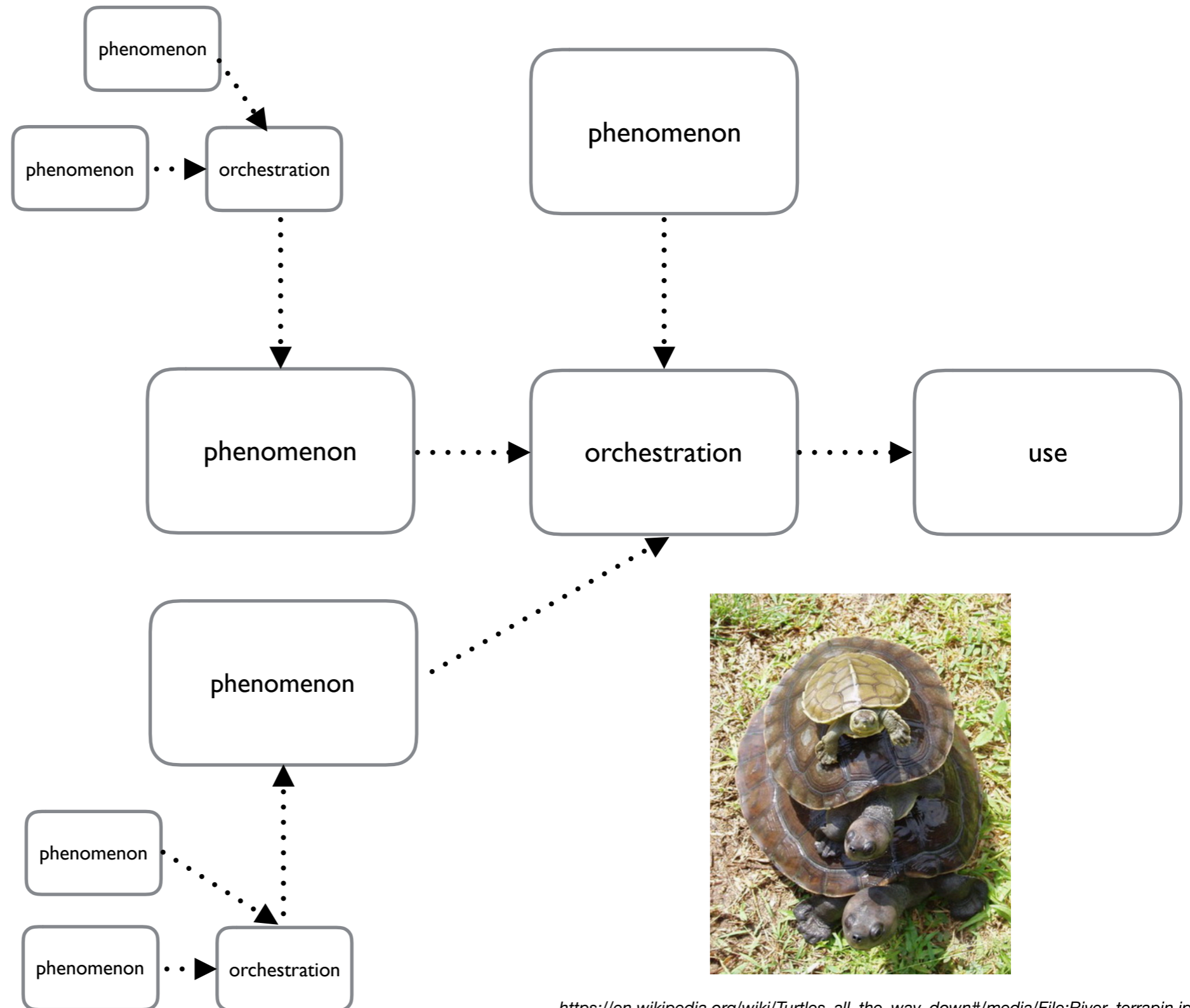
Arthur, W. B. (2009). *The Nature of Technology: what it is and how it evolves*. New York, USA: Free Press.

# Technologies are assemblies

technologies are  
made of technologies

technologies are  
orchestrated  
assemblies

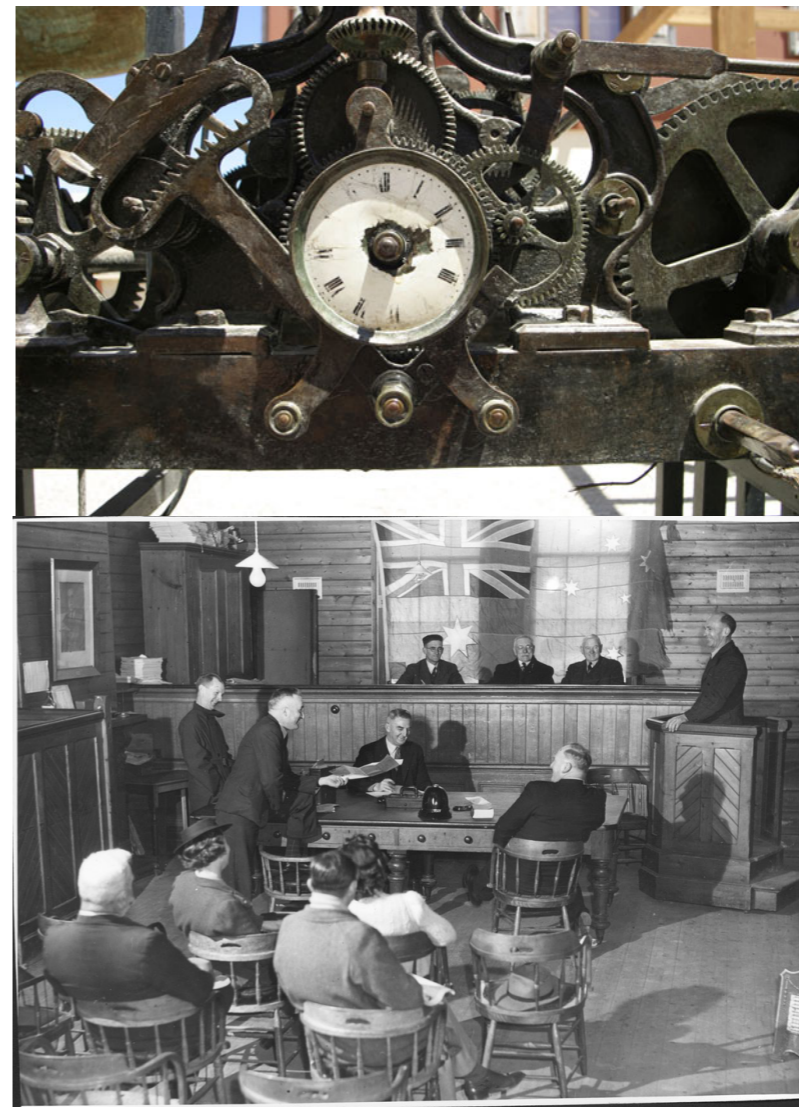
it's turtles all the way  
down





# Hard technologies

Orchestration  
of  
phenomena  
embedded in  
the  
technology



May need skill to use them *correctly*.

# Soft technologies



[http://commons.wikimedia.org/wiki/File:François\\_Barraud\\_-\\_Palette\\_et\\_Pinceaux.jpg](http://commons.wikimedia.org/wiki/File:François_Barraud_-_Palette_et_Pinceaux.jpg)

Active  
orchestration  
of  
phenomena  
by users

Skill needed to use them *well*

pre-orchestrated



a continuum

precision  
replicability

**hard is easy**

*soft is hard*

resilience

flexibility

diversity

creativity

control

orchestrated  
at run-time



a continuum

harder

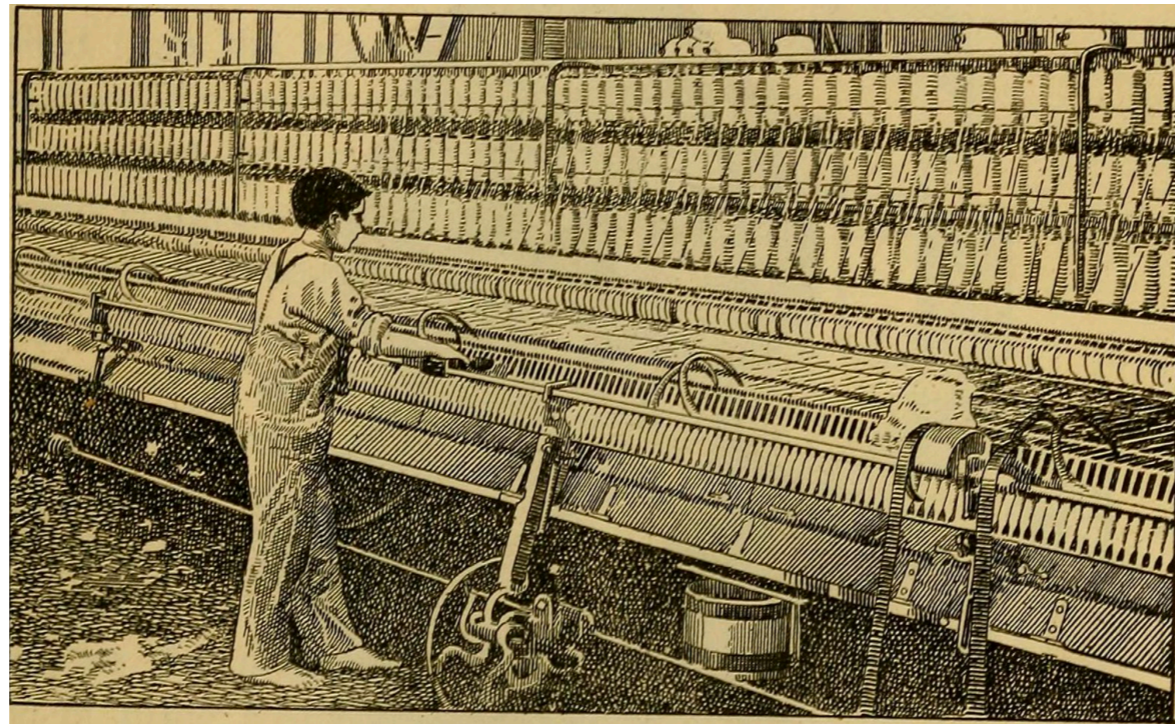


softer



# Harder literacies

**Playing our part correctly**



**e.g. winding a watch, filling a form, citing a paper, spelling, addition, long division**

**Technique can be perfected**

# Softer literacies

**Playing our part well**



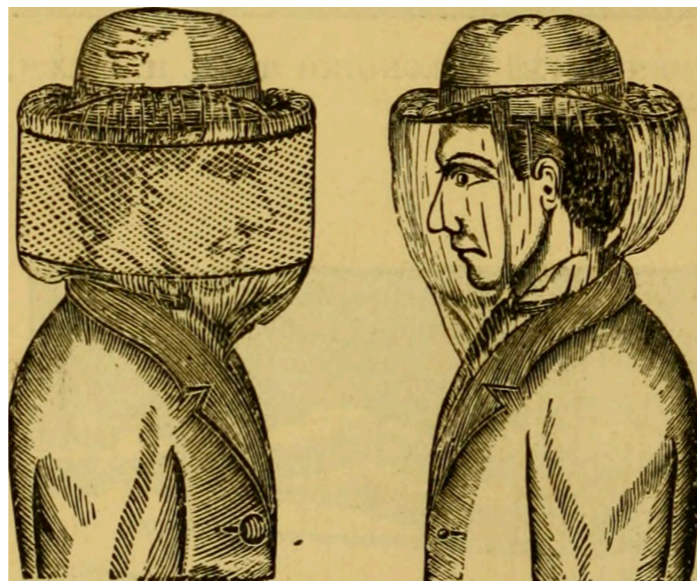
**e.g. structuring an essay, drawing a picture, manipulating a pen, handwriting**

**Technique can always be improved, change, evolve, be subverted**

# THE UNCANNY XALITERACIES

## Foundational

The (mostly) invariant techniques and knowledge needed to operate within a given culture



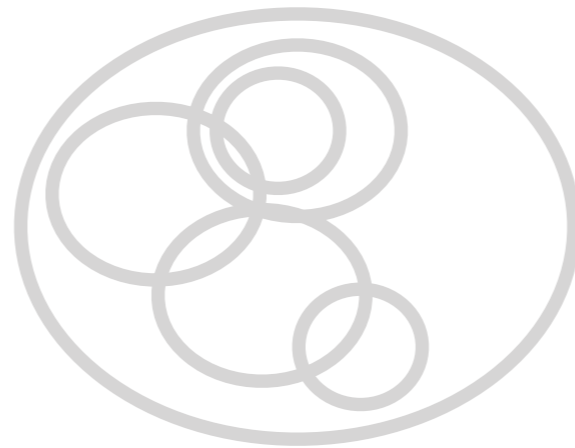
English speakers Residents of Vancouver Cinema goers Philosophers  
Lovers of trashy sci-fi Social media researchers Programmers  
Users of Scrivener People in my condo Educational researchers  
Residents of Canada Researchers of motivation Academics  
Singers Server administrators Travellers  
Technology researchers  
Teachers Guitarists E-learn committee members  
Photographers  
Authors **A few of my cultures** Saxophonists  
Sailors Cyclists Athabasca University employees  
Reddit members Brits Europeans Learning designers  
Athabasca University professors  
E-learning researchers Beer drinkers J-horror enthusiasts  
Jazz musicians Immigrants  
Systems researchers  
Twitter users Performers  
Mac users K-horror lovers  
Cat owners Users of 3D printers Atheists Amazon Prime members



# Picking boundaries

## Culture

- A distinct set/community (collection of people able to communicate)
- Shared problems and purposes
- Shared tools, vocabularies, knowledge



**Techniques and technologies are always:**

- Situated
- Evolving

**Never:**

- Isolated
- Fixed
- Generic

# What are *our* literacies?

Does the E-Learn Community share a culture or cultures?

What hard technologies do we need to know and use?

A promotional poster for the E-Learn 2019 World Conference on E-Learning. The background is a photograph of a large, white, classical-style building with a clock tower, set against a blue sky. A semi-transparent white diamond shape is overlaid on the image. Inside the diamond, at the top, is a white globe icon. Below the globe, the text "E-Learn" is written in large blue letters, followed by "World Conference on E-Learning" in smaller black text. To the right of this text, the year "2019" is written vertically in large orange numbers. Below the diamond, the text "NEW ORLEANS" and "NOVEMBER 4-7" is displayed in blue and black. At the bottom of the poster, the text "FINAL CALL: SEPT 20" is written in blue, and a blue rounded rectangle contains the white text "Register Now".

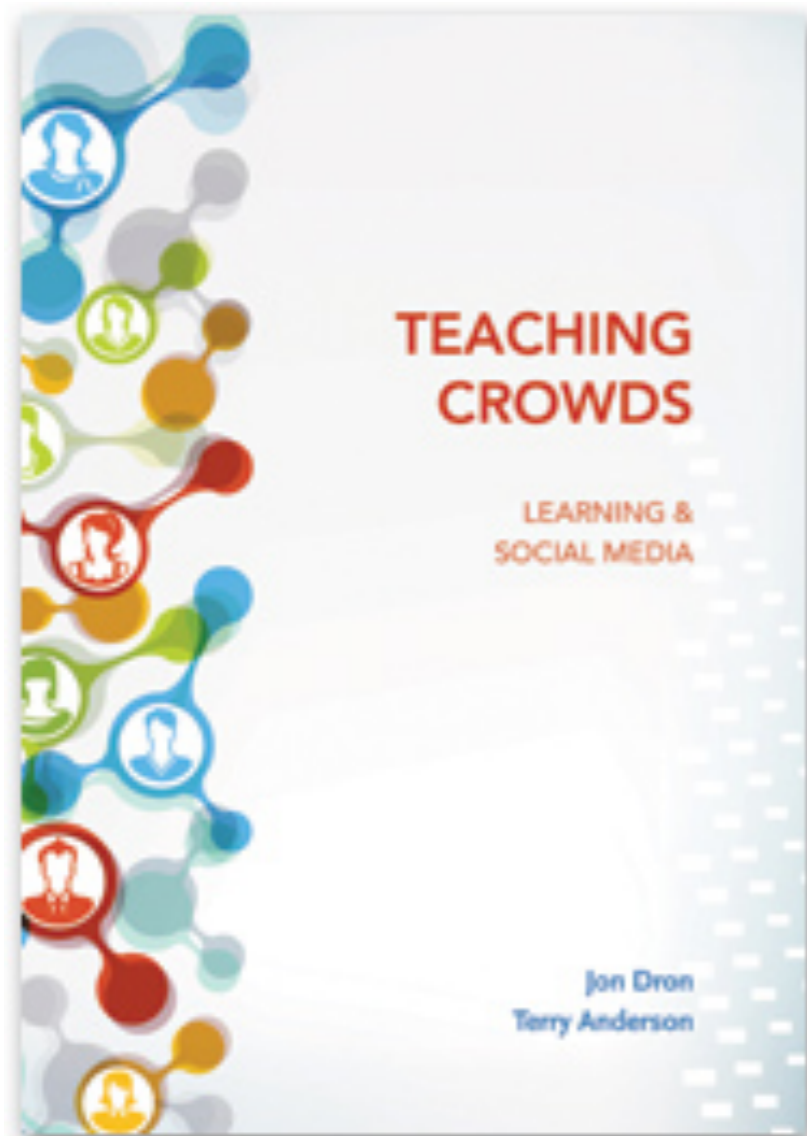
**E-Learn**  
World Conference on E-Learning

**2019**

**NEW ORLEANS**  
**NOVEMBER**  
**4-7**

**FINAL CALL: SEPT 20**

**Register Now**



# Thank you

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🌐 <https://jondron.org/>

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